



Dewstow Primary and Nursery School,
Woodland View, Caldicot, NP26 4HD

Tel: 01291 636360

www.dewstowprimary.org.uk
dewstowprimary@monmouthshire.gov.uk

Headteacher Liz Bain

'Together we learn, together we grow'

Thursday 5th September 2024

Dear Parent/carers,

School/Parent Communications

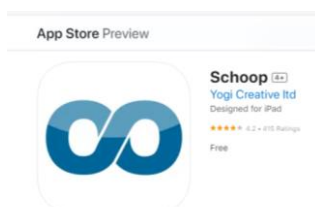
We are changing the way we communicate with you. We are always looking at ways to improve our school communications and after some research we have chosen to use Schoop which will replace Class Dojo as from today.



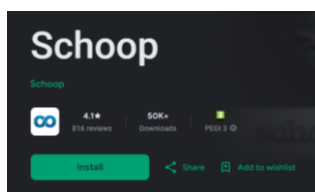
Communicating with parents is an important part of what we do, making sure you get the correct information about school news, activities and things that really matter is something we care about.

Please take a moment to download the app by browsing the correct link below on your phone or if you do not have access to a phone you can subscribe via email. The only information you will need is our School Schoop ID, your child(ren)'s class(es) that you wish to receive notifications on and your contact details (including email address):

Download on the Apple App Store for iPhone and iPad users (link [here](#)):



Download on Google Play on Android devices (link [here](#)):



Download via email (please see instructions below).



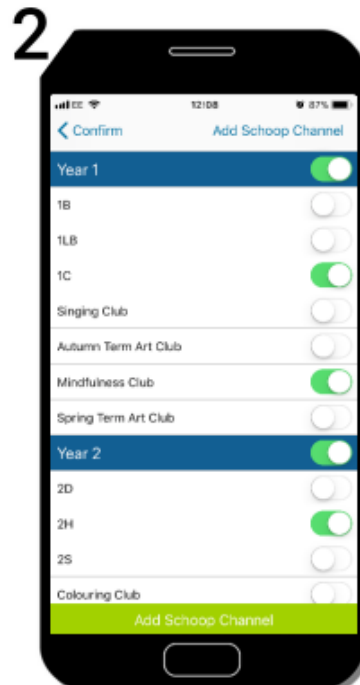
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Our School Schoop ID is:

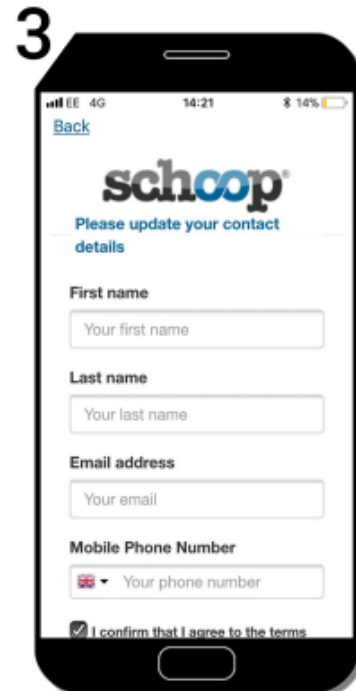
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1. Enter the Schoop ID



2. Choose your relevant groups and confirm



3. Click the pencil in the new Alert to complete your registration

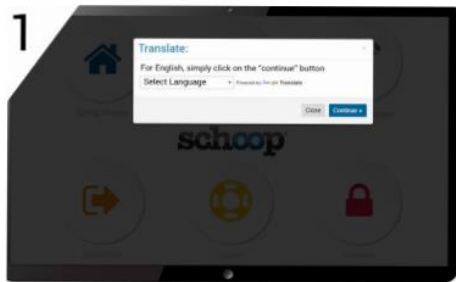


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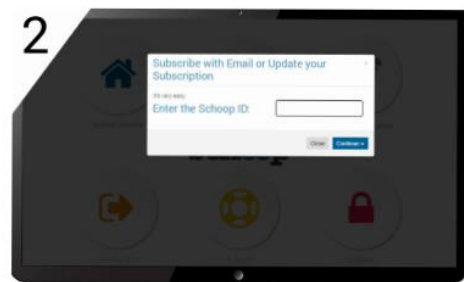
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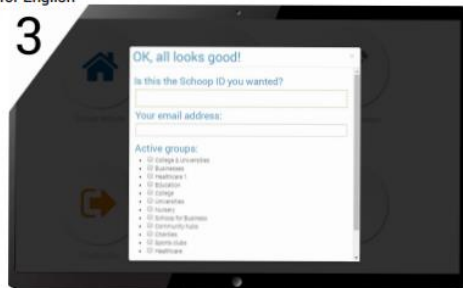
If you don't have an Apple or Android smartphone or tablet, please subscribe via email.
Go to www.schoop.co.uk/email



1. Choose your language or click Continue for English



2. Enter the Schoop ID



3. Add your email address and choose relevant groups

Check your email for a confirmation link

Need help?
Please don't contact the school. Schoop will answer any of your questions.
Go to: www.schoop.co.uk and click on Support, or send an email to support@schoop.co.uk

Please make sure that you **do not use Class Dojo from today** as this will be a closed account and no messages will be received or responded to. If you wish to communicate with any member of staff please do so by emailing the school office on dewstowprimary@monmouthshire.gov.uk or talking to staff at pick up and drop off times, or alternatively please phone school to make an appointment to speak to your child's class teacher.

Yours sincerely,

Liz Bain
Headteacher